



LIMITED WARRANTY

Date: 1st January 2023

Wallbarn Ltd provides a limited warranty of 15 years for products. This Warranty corresponds to the performance and strength characteristics given in the published technical datasheets.

Wallbarn Ltd warrants that, under normal use and service conditions, and where the products have been installed in the proper manner, Wallbarn Ltd products shall be free from material defects in workmanship and materials, shall not crack, splinter, swell, rot or suffer structural damage from damp or fungal decay.

If a defect occurs within the Warranty Period, the Purchaser shall notify Wallbarn Ltd in writing and, after investigation and confirmation of the defect(s) by a Wallbarn Ltd representative, Wallbarn Ltd's sole responsibility shall be limited to replacement of the affected products or to refund the Purchaser up to the maximum value of the Sales Invoice.

This warranty is null and void if:

- The products are not installed in the proper manner as detailed in official Wallbarn Ltd product catalogues, installation guides and technical datasheets.
- The products are not used for the purposes they are intended, as detailed in official Wallbarn Ltd product catalogues, installation guides and technical datasheets.
- Excessive weights, higher than the maximum weight as detailed in official Wallbarn Ltd product catalogues, installation guides and technical datasheets are placed onto the products.
- The products are installed in contravention of any relevant building regulations, code or standards.
- Any relevant building regulations, code or standards, including fire safety regulations are breached on the project during the construction process.
- There is movement, distortion, collapse or settling of the supporting structure on which Wallbarn Ltd products are installed.
- Any abnormal natural event such as flooding, hurricane, earthquake, lightning, etc., occurs.

Wallbarn Ltd – Limited Warranty

This limited warranty does not cover any living product or any product which sustains life. This includes sedum and other plants and substrate mixes for M-Tray® and any other green roof system. The living and growing elements of M-Tray® and other green roof systems are specifically excluded from this Warranty.

This Warranty is limited to the maximum amount of the Sales Invoice and Wallbarn Ltd is not liable for any costs of examination, removal or installation of products. Wallbarn Ltd will not be responsible for any costs or expenses incurred during removal and replacement, including labour or transport costs.

This warranty is given only if the products are used for the purposes they are intended, as detailed in official Wallbarn Ltd product catalogues, installation guides and technical datasheets and are installed in the correct manner.

To make a claim under this Limited Warranty, the Purchaser should contact Wallbarn Ltd with a full report of the defects within the Warranty Period, including photographic evidence and proof of purchase. Any claim should be made to sales@wallbarn.com as soon as possible by the Purchaser.

Our Terms & Conditions of Supply <https://www.wallbarn.com/terms-conditions-of-supply/> can be found here.

